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ECB-PUBLIC
UPDATABLE

RECORD OF PROCESSING ACTIVITY

Cisco Webex, Cisco Videoconference devices and Slido

1. Controller(s) of data processing activities

Controller: European Central Bank (ECB)

Contact details:

European Central Bank, Sonnemannstrasse 22, 60314 Frankfurt am Main, Germany

E-mail: info@ecb.europa.eu

Organisational unit responsible for the processing activity:

Directorate General Information Systems

Data Protection Officer (DPO): DPO@ecb.europa.eu

2. Who is actually conducting the processing activity?

The data is processed by the ECB itself

The organisational unit conducting the processing activity is:

Directorate General Information Systems

The data is processed by a third party (contractor) or the processing operation is conducted together with an external third party: Cisco Systems, Unisys. For further information please read

[Cisco Systems Privacy Statement](#) and [Webex Meetings Privacy Data Sheet](#) and

Unisys: <https://www.unisys.com/unisys-legal/privacy/>

3. Purpose of the processing

In general, the purpose of use of the Webex SaaS (Cisco Webex Meetings, Cisco Webex App and Slido) and the subsequent collection and storage of personal data is to provide the web conferencing and interactive collaboration functionalities to ECB staff for collaboration with internal and external counterparts.

4. Description of the categories of data subjects

- ECB employee(s)
- Externals (agency staff, consultants, trainees or secondees)
- NCB or NCA counterparts (in the ESCB or SSM context)
- Contractors providing goods or services
- Other: *Any individual participating in a Webex session.*

5. Description of categories of personal data processed

General personal data:

- Personal details (name, address etc)
- Education & Training details
- Employment details
- Other: IP address, meeting title and duration, time a user joined or left, technical performance information, type of device, audio/video feed of the participants (no data is being saved) ¹

¹ Cisco Webex App and Messaging Privacy Data Sheet

6. The categories or recipients to whom the personal data have been or will be disclosed, including the recipient(s) of the data in Member States, third countries or international organisations

- Data subjects themselves
- Designated ECB staff members
- Other: *dedicated staff of Cisco Systems (including its US subsidiaries for billing information only).*

7. Transfers to third countries or an international organisation

Data are transferred to third country recipients:

- Yes
 - Standard Contractual Clauses
 - Binding Corporate Rules - <https://www.cisco.com/c/en/us/about/trust-center/data-protection-and-privacy-policy.html>

8. Retention time

Full data (related to meeting connections) retained for 13 months on the Cisco cloud and limited data stored for billing purposes on Cisco cloud for 6 years. Meeting content (chat, shared content, etc.) are purged after the meeting. Video feeds of the participants during the meetings are not being stored.

Regarding Slido events, the event subject, times, participant names as well as results are retained for 180 days.