

This notice in TED website: <https://ted.europa.eu/udl?uri=TED:NOTICE:353624-2019:TEXT:EN:HTML>

**Germany-Frankfurt-am-Main: ECB - Provision of Social Counselling Services
2019/S 144-353624**

Social and other specific services – public contracts

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1) **Name and addresses**

European Central Bank
Sonnemannstrasse 22
Frankfurt-am-Main
60314
Germany

Contact person: Central Procurement Office

E-mail: procurement@ecb.europa.eu

Fax: +49 69/13447110

NUTS code: DE712

Internet address(es):

Main address: <http://www.ecb.europa.eu>

I.2) **Information about joint procurement**

I.3) **Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: <http://www.ecb.europa.eu/ecb/jobsproc/tenders/>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted to the abovementioned address

I.4) **Type of the contracting authority**

European institution/agency or international organisation

I.5) **Main activity**

Economic and financial affairs

Section II: Object

II.1) **Scope of the procurement**

II.1.1) **Title:**

Provision of Social Counselling Services

II.1.2) **Main CPV code**

85312320 - DA30

II.1.3) **Type of contract**

Services

II.1.4) **Short description:**

The European Central Bank (ECB) is seeking interested parties through this call to express interest for participating in a procurement procedure on the provision of social counselling services.

In carrying out its role as the central bank for Europe's single currency, the ECB defines and implements monetary policy for the euro area and carries out a number of other tasks, including banking supervision. The ECB has approximately 4,000 staff working under various types of employment contracts, primarily located in 3 office locations in Frankfurt, Germany.

To support its staff, the ECB offers social counselling services to provide impartial and independent advice and to be active in the areas of prevention, promotion of awareness, counselling, avoidance of escalation, conflict resolution and mediation for matters of work-related or personal problems or interpersonal conflicts that affect the work situation.

II.1.5) **Estimated total value**

Value excluding VAT: 936 000.00 EUR

II.1.6) **Information about lots**

This contract is divided into lots: no

II.2) **Description**

II.2.1) **Title:**

II.2.2) **Additional CPV code(s)**

II.2.3) **Place of performance**

NUTS code: DE712

Main site or place of performance:

Frankfurt-am-Main.

II.2.4) **Description of the procurement:**

The ECB is looking for providers of counselling services to provide the below tasks on a minimum of 30 hours per week in total on-site at the ECB's premises in Frankfurt am Main with a minimum of 10 service hours/week per counselor and a maximum of 20 service hours/week per counselor (unless there are specific reasons for a higher number of service hours/week). The foreseen procurement process and the tasks of the successful social counselors are described in the call to express interest freely available at <http://www.ecb.europa.eu/ecb/jobsproc/tenders/html/index.en.html>

(Note: All social counselors need to have at least 5 years of professional experience as social counselor, therapist or similar).

II.2.6) **Estimated value**

Value excluding VAT: 936 000.00 EUR

II.2.7) **Duration of the contract or the framework agreement**

Duration in months: 48

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

The documentation for this procurement can be downloaded from the ECB website in the section 'Tenders' under the title of this procedure.

Internet address: <http://www.ecb.europa.eu/ecb/jobsproc/tenders/html/index.en.html>

The downloading of the documentation does not provide for your participation. You must submit your interest to the ECB, on time, in the format requested as instructed.

Section III: Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.4) Objective rules and criteria for participation

List and brief description of rules and criteria:

Selection criteria as stated in the call to express interest to participate.

III.1.5) Information about reserved contracts

III.2) Conditions related to the contract

III.2.1) Information about a particular profession

Execution of the service is reserved to a particular profession

Reference to the relevant law, regulation or administrative provision:

Criteria as stated in the call to express interest to participate.

III.2.2) Contract performance conditions:

Criteria as stated in the call to express interest to participate.

III.2.3) Information about staff responsible for the performance of the contract

Section IV: Procedure

IV.1) Description

IV.1.1) Form of procedure

Procedure involving negotiations

IV.1.3) Information about framework agreement

The procurement involves the establishment of a framework agreement

IV.1.10) Identification of the national rules applicable to the procedure:

IV.1.11) Main features of the award procedure:

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

IV.2.2) Time limit for receipt of tenders or requests to participate / Time limit for receipt of expressions of interest

Date: 29/08/2019

Local time: 18:00

IV.2.4) Languages in which tenders or requests to participate may be submitted:

English

Section VI: Complementary information

VI.2) Information about electronic workflows

VI.3) Additional information:

The documentation for this procurement can be downloaded from the ECB website in the section 'Tenders' under the title of this procedure.

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The downloading of the documentation does not provide for your participation. You must submit your interest to the ECB, on time, in the format requested as instructed in the documentation.

Should you experience any problems in downloading the documentation please contact the ECB under the following e-mail address: procurement@ecb.europa.eu quoting the procurement number and the problem experienced.

The ECB shall endeavour to answer all queries as quickly as possible but cannot guarantee a minimum time response. The ECB shall not be bound to reply to queries received less than 7 calendar days before the time-limit for the submission of tenders.

The procurement procedure shall be open on equal terms to all natural or legal persons resident or located in the European Union and to all natural and legal persons resident or located in a country which has ratified the World Trade Organisation Agreement on Government Procurement or has concluded with the European Union a bilateral agreement on procurement under the conditions laid down in the said agreements.

The procurement procedure is conducted in accordance with Decision ECB/2016/2 of 9.2.2016 laying down the rules on procurement, OJ L 45, 20.2.2016, p. 15 as amended available on the ECB website at <http://www.ecb.europa.eu/ecb/jobsproc/tenders/html/index.en.html>.

During the procurement procedure, tenderers shall not contact any other ECB staff members or organisations/ persons working for the ECB with regard to this tender procedure than the person indicated in Section I.1). Tenderers shall also not contact potential competitors unless they intend to form a temporary grouping with them or to involve them as subcontractors. Any violation of this communication rule may lead to the exclusion of the tenderer in question.

VI.4) **Procedures for review**

VI.4.1) **Review body**

VI.4.2) **Body responsible for mediation procedures**

The European Ombudsman
1 avenue du Président Robert Schuman, CS 30403
Strasbourg Cedex
67001
France

VI.4.3) **Review procedure**

VI.4.4) **Service from which information about the review procedure may be obtained**

Central Procurement Office of the European Central Bank c/o Legal Advice Team
Sonnemannstrasse 22
Frankfurt-am-Main
60314
Germany
Telephone: +49 6913440
E-mail: procurement@ecb.europa.eu
Fax: +49 6913447110
Internet address: <http://www.ecb.europa.eu>

VI.5) **Date of dispatch of this notice:**

17/07/2019