

## How to use the electronic tendering system

In order to access the tender procedures conducted in the ECB's electronic tendering system, please use the below link to login or to register:

- [Login](#)
- [Register](#)
- [How to register](#)
- [How to submit a tender/response to a procurement procedure](#)
- [How to change your password](#)
- [How to manage your supplier account](#)

If you need any help when using the system, please contact the ECB technical support team at [sourcing.support@ecb.europa.eu](mailto:sourcing.support@ecb.europa.eu).

Requests are normally handled within 1-3 working days. Support hours are Monday to Friday from 08:30 to 17:30 Frankfurt time, excluding [ECB public holidays](#).