

# Visitor Information

## What you need to know prior to your visit

- Bring valid proof of identity and have it ready when entering the site. **Please note that only national ID cards or passports are accepted.**
- Allow **sufficient time** for the mandatory security check. You may have to wait longer at peak times, e.g. mornings.
- Note that weapons, other dangerous items and harmful substances are **not permitted** on ECB premises.
- Unencrypted USB keys cannot be connected to ECB devices. Please send presentations **in advance** or connect your laptop to one of the video projectors.
- Do not bring excessive luggage in the screening process. Ensure that personal belongings are not left **unattended**. Lockers are available for temporary storage of your luggage during visits.
- On ECB premises, **wear your visitor badge visibly at all times** and follow all instructions from security staff.
- Do not take photos of or film exterior or interior security installations.

## Emergencies and evacuation


- In the event of an emergency, please dial **111** from any ECB phone or contact any member of ECB Security.
- Whenever you hear a public announcement, listen carefully and follow the instructions of security staff.
- If instructed to do so, evacuate the building. Do not panic, do not run and do not go back.
- Follow **the signs to the escape routes**, visible at ceiling level in all corridors.
- Do not re-enter the building unless invited to do so.
- Proceed to the designated **assembly point**.


## How to get to the ECB

- Main Building - Sonnemannstrasse 20, 60314 Frankfurt am Main

Welcome desk: 069/1344 1823

### Public transport



 *Ostbahnhof*

 *Ostendstraße*

- Eurotower - Kaiserstrasse 29, 60311 Frankfurt am Main

Welcome desk: 069/1344 1992


### Public transport

  *Willy-Brandt-Platz*

- Japan Center - Taunustor 2, 60311 Frankfurt am Main

Welcome desk: 069/1344 95172

### Public transport

 *Taunusanlage*

## If you arrive by car

- Please note that the ECB has a **limited number of parking spaces reserved** for business visitors at the main building and the Eurotower.
- If you plan to arrive by car, contact your host at the ECB **prior to your visit** so that they can **register your vehicle**. Dedicated parking spaces are available for visitors with special needs.
- Please note that **no visitor parking spaces are available at the Japan Center**.
- Public parking is also available in the vicinity of the ECB buildings.

Please visit [our website](#) for detailed information on how to get to the ECB. We hope you enjoy your visit to the ECB!